



**THE LEADER IN SOLUTIONS FOR THE  
BEHAVIORAL HEALTHCARE AND SOCIAL  
SERVICE INDUSTRY**



**Liberty  
Mutual®**

**Responsibility. What's your policy?**

**THE PARTNERSHIP**

Negley Associates and Liberty Mutual Group are working together to provide Workers Compensation solutions for businesses in the behavioral healthcare and social service industries. Through our program, customers in these industries will have access to insurance industry leaders who will focus on providing exceptional service.

In partnership with their customers, Liberty Mutual works to improve employee safety, maximize production, and drive down the overall cost of risk through loss control and claims handling services. Through the program with Negley Associates, you will have access to Workers Compensation coverage with Liberty Mutual, a recognized leader in the highly specialized area of Workers Compensation insurance.

**Account Management Services**

- Designated Account Management team accessed through Negley Associates
- Designated Customer Service Contact

**Claims Service**

- New Business Implementation Guides
- Claims Service Kits
- Liberty Mutual National Market Connection (portal)
- 24 hour Internet Claim Reporting Standard (telephonic when necessary)
- 24 hour Claims Service Response Center
- Fraud Investigations and Handling
- Designated Claims Service Team based upon jurisdiction
- Settlement Consultation  $\geq$  \$20,000
- Reserve Change Notification  $\geq$  \$20,000

**Loss Control Services**

- Access to the Loss Control Consulting Center
- Loss Control resources specifically designed for Behavioral Healthcare and Social Service accounts
- Safety articles, references, and training material accessed online via SafetyNet
- Loss Control onsite consultation and evaluation as deemed appropriate

**Medical Management Services**

- Extensive provider networks
- Managed Pharmacy program
- Medical and Disability Case Management
- Specialty programs for durable medical equipment, home healthcare, language services, etc.

**LIBERTY MUTUAL GROUP**

Boston-based Liberty Mutual Group is a diversified global insurer and fifth largest property and casualty insurer in the U.S. based on 2009 direct written premium. The Company also ranks 71<sup>st</sup> on the Fortune 500 list of largest corporations in the U.S. based on 2009 revenue. As of December 31, 2009, Liberty Mutual Group had \$109.5 billion in consolidated assets, \$95.0 billion in consolidated liabilities, and \$31.1 billion in annual consolidated revenue.

For more information, visit [www.libertymutualgroup.com](http://www.libertymutualgroup.com)

**NEGLEY ASSOCIATES**

Founded in 1960, Negley Associates is an underwriting management firm servicing the insurance needs of behavioral healthcare and social services providers. Negley is an established leader in the development of innovative insurance products designed to meet the coverage needs of their clients. They are committed to providing the best insurance solutions and outstanding service to their customers.

**CONTACT**

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